



UTILITY CUSTOMER SERVICE REQUEST FORM

(Please print legibly)

ACCOUNT HOLDER NAME(S): [Redacted]

DRIVER'S LICENSE NO.: [Redacted]

PHONE NUMBER: [Redacted]

SERVICE ADDRESS: [Redacted]

MAILING ADDRESS: [Redacted]

DO YOU RENT OR OWN THE ABOVE PROPERTY: OWN [] RENT []

DATE TO START SERVICE AT THE ABOVE ADDRESS: _____

~~WATER []~~ ~~SEWER []~~ ~~GARBAGE []~~ ~~IRRIGATION []~~ RECLAIM IRRIGATION []

THE CITY OF OCOEE'S RESPONSIBILITY FOR POTABLE AND RECLAIM WATER SHALL END AT THE CUSTOMER'S SIDE OF THE APPLICABLE METER. ALL PIPING, VALVES, FITTINGS AND FIXTURES BEYOND THE METER, INCLUDING CONVEYANCE, SHALL BE THE RESPONSIBILITY OF THE CUSTOMER.

FOR RECLAIM IRRIGATION CUSTOMERS ONLY: I ACKNOWLEDGE THAT I HAVE RECEIVED AND READ/SHALL READ THE CITY OF OCOEE RECLAIMED WATER INFORMATION AT HTTP://WWW.OCOEE.ORG/DEPARTMENTS/PU/RECLAIM.HTM, AND I AGREE TO RESTRICT THE USE OF RECLAIMED WATER FOR THE PURPOSE(S) DESCRIBED THEREIN. FURTHERMORE, I UNDERSTAND THAT THE RECLAIMED WATER SUPPLY IS SUBJECT TO TEMPORARY UNAVAILABILITY, AND I SHALL USE OTHER METHODS OF IRRIGATION DURING PERIODS IN WHICH IT IS UNAVAILABLE, WITH NO CREDIT ISSUED TO ME. I ALSO UNDERSTAND THAT IF MY IRRIGATION SYSTEM IS UNOPERATIONAL, I SHOULD CONTACT THE CITY OF OCOEE UTILITIES DEPARTMENT FOR INFORMATION ON THE RECLAIM SYSTEM'S STATUS BEFORE UNDERTAKING ANY REPAIRS TO MY IRRIGATION SYSTEM. FINALLY, I UNDERSTAND THAT THE UTILITIES DEPARTMENT WILL SEND A SERVICE TECHNICIAN TO INSPECT MY METER AND IRRIGATION SYSTEM SUPPLY AT NO COST TO ME.

CUSTOMER'S INITIALS [Redacted]

I, THE UNDERSIGNED, UNDERSTAND AND AGREE THAT I AM RESPONSIBLE FOR ALL CHARGES FOR THE ABOVE SERVICES REQUESTED AND WILL CONTINUE TO BE RESPONSIBLE FOR THE SAME UNTIL SUCH A TIME AS I REQUEST TERMINATION OF SERVICE.

THE DEPOSIT WILL BE APPLIED AS A CREDIT TO THIS ACCOUNT AFTER TWENTY-FOUR (24) CONSECUTIVE MONTHS OF SERVICE WITHOUT WATER BEING SHUT OFF OR A NOTICE OF LIEN BEING FILED FOR NON-PAYMENT. EFFECTIVE OCTOBER 1, 1994, INTEREST WILL ACCRUE MONTHLY ON DEPOSITS. ACCOUNTS CLOSED PRIOR TO TWELVE (12) CONSECUTIVE MONTHS OF SERVICE WITHOUT WATER SERVICE BEING SHUT OFF OR A NOTICE OF LIEN BEING FILED FOR NON-PAYMENT FORFEIT ANY INTEREST ACCRUED. IN THE EVENT OF ANY MONIES BEING OWED TO THE CITY OF OCOEE, THIS DEPOSIT AND ACCRUED INTEREST WILL BE APPLIED TO THE SATISFACTION OF SUCH AMOUNT, AND THE BALANCE, IF ANY, WILL BE REFUNDED.

IN THE EVENT THAT THE WATER SERVICE IS SHUT OFF OR A NOTICE OF LIEN IS FILED FOR NON-PAYMENT:

- 1. IF A DEPOSIT HAS BEEN REFUNDED, A NEW DEPOSIT WILL BE REQUIRED.
- 2. IF A DEPOSIT HAS NOT BEEN REFUNDED, ALL INTEREST WILL BE FORFEITED AS A PENALTY. AFTER SERVICE IS RECONNECTED OR THE LIEN IS RELEASED, THE DEPOSIT WILL ONCE AGAIN BEGIN TO ACCRUE INTEREST AND BE REFUNDABLE AFTER TWENTY-FOUR (24) CONSECUTIVE MONTHS OF SERVICE WITHOUT WATER SERVICE BEING SHUT OFF OR A NOTICE OF LIEN BEING FILED FOR NON-PAYMENT.

ALL PAST DUE ACCOUNTS WILL BE CHARGED A \$10.00 LATE FEE EACH MONTH IF THERE IS ANY OUTSTANDING BALANCE DUE ON THE ACCOUNT FIVE (5) CALENDAR DAYS AFTER THE DUE DATE PRINTED ON THE BILL. NO EXCEPTIONS.

[Redacted] SIGNATURE OF APPLICANT

[Redacted] DATE